

Section 3: Academic/Occupational Comparison

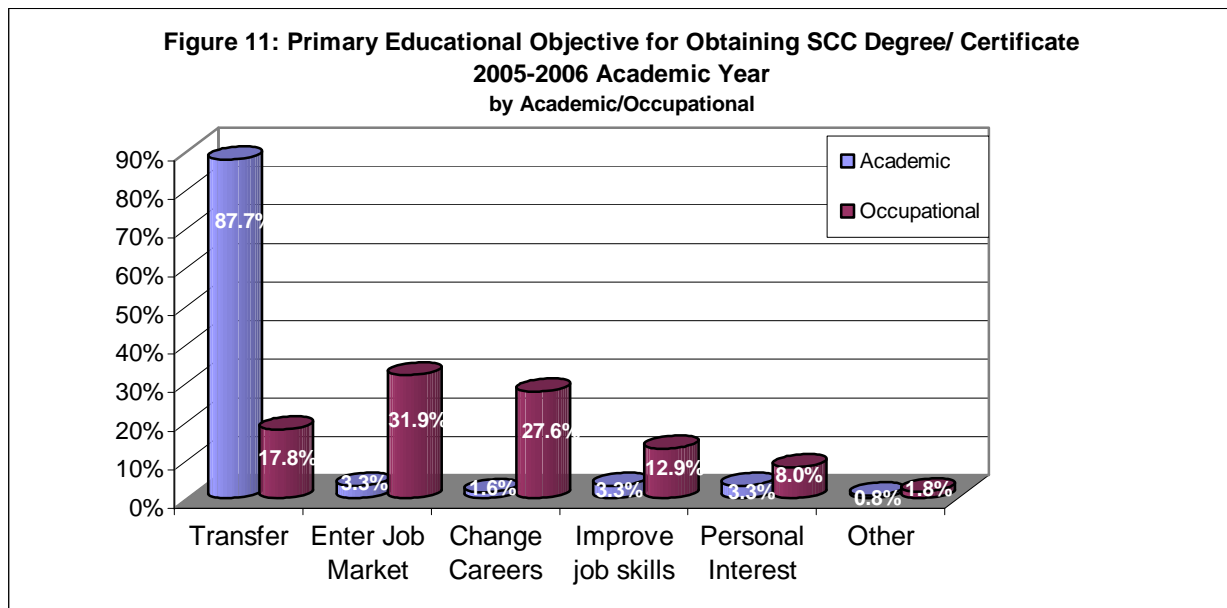
Introduction

In this section, we compare students who received occupational degrees/certificates with those who received academic degrees/certificates. The **Academic** category includes: Associate in Transfer Partnership (ATP), Arizona General Education Curriculum (AGEC) Certificates, Associate in Business, Associate in General Studies (AGS), and Associate in Science degrees. The **Occupational** category includes all certificates (other than AGECE), and Associate of Applied Science degrees. There were 135 students who received academic degrees/AGECs and 196 students who received occupational degrees or certificates. One student received both an academic and occupational degree, and one was unknown.

Educational Objectives

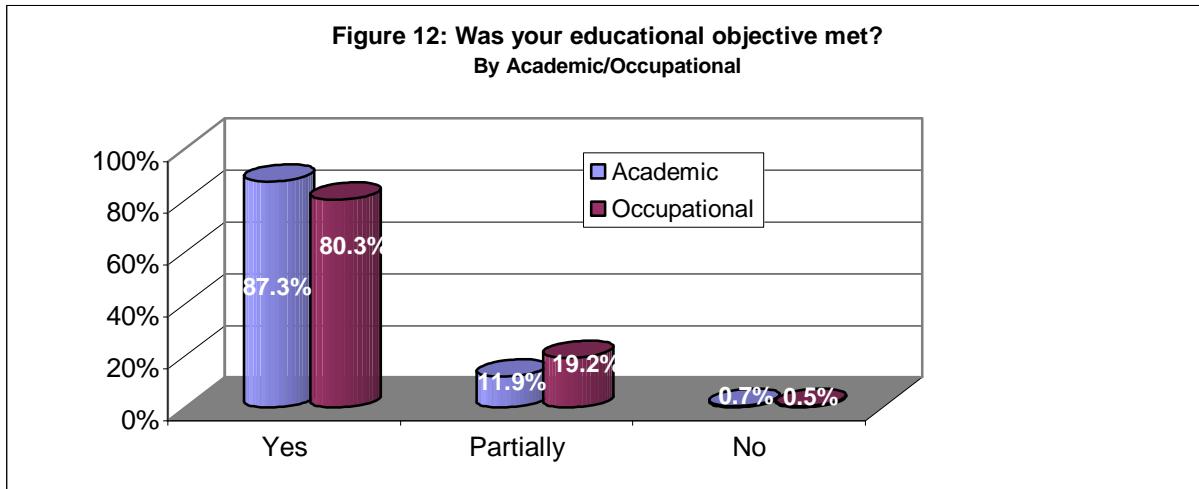
What was your primary educational objective for obtaining a degree or certificate from SCC?

As seen in Figure 11, 88% of the “academic” group stated that their primary educational objective for obtaining a degree or certificate from SCC was to transfer to another college or university. Among the occupational group, 32% had a goal of entering the job market, 28% wished to change careers, and 13% wished to improve job skills. However, 18% also had a goal to transfer to a college or university.



Was Your Educational Objective Met?

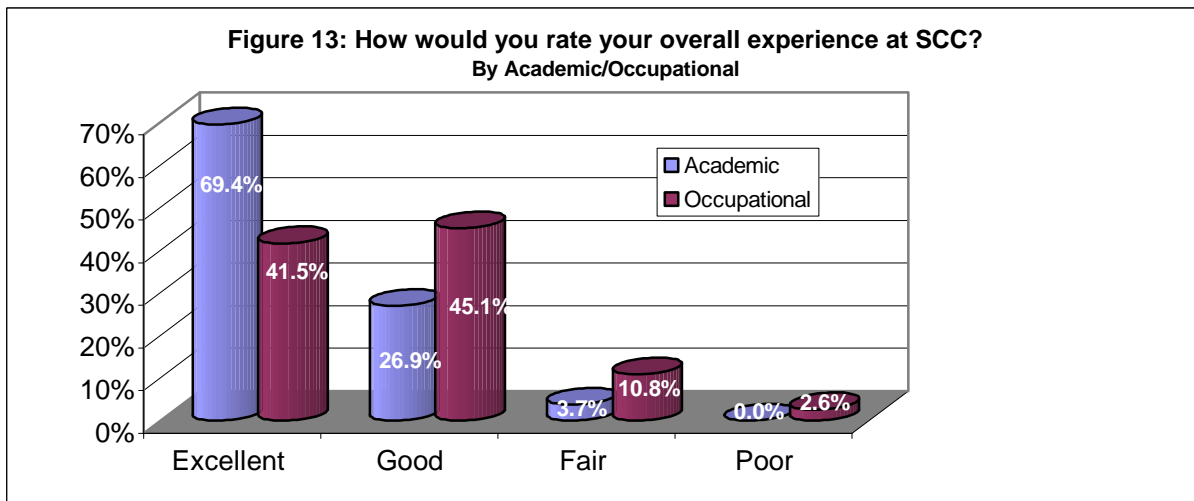
As seen in Figure 12, the academic group was somewhat more likely to say that their educational goal was achieved. Occupational students were more likely to say that their goals were partially achieved.

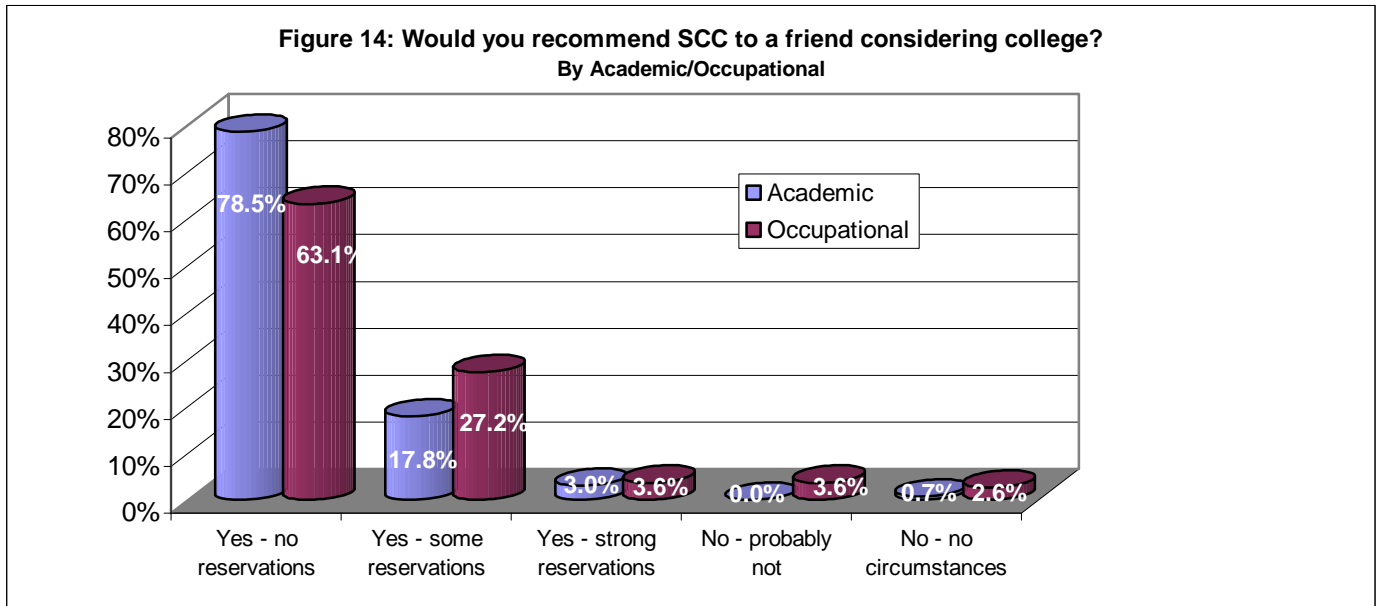


Overall Experience at SCC

As shown in Figure 13, academic degree recipients were more likely to rate their experience as “excellent,” compared with occupational graduates. Occupational students were more likely to rate their experience as “good”.

As seen in Figure 14, “academic” graduates were also more likely than “occupational” graduates to say that they would recommend SCC to a friend with *no reservations*.

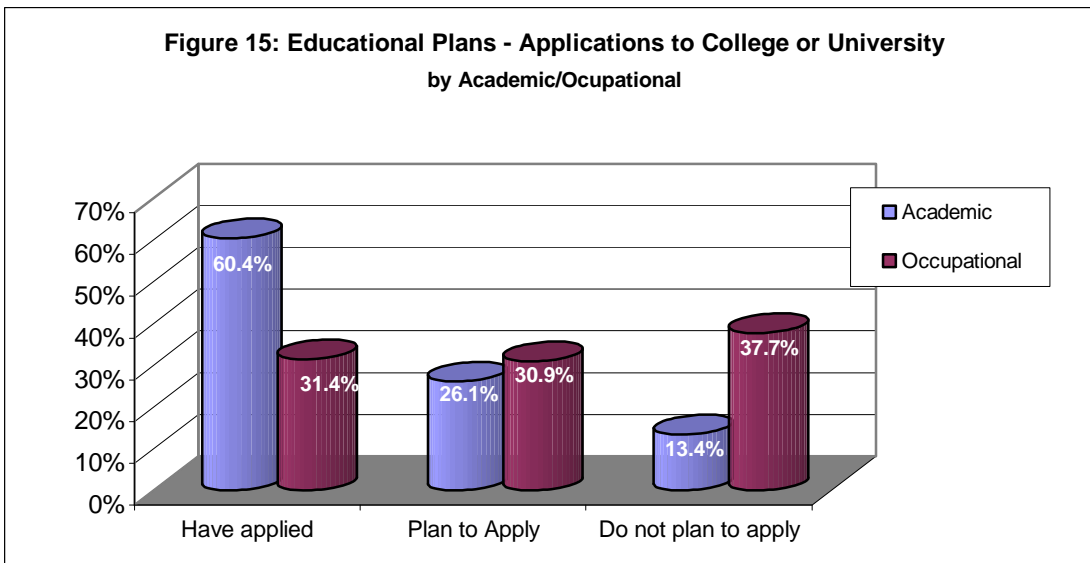




Educational Plans

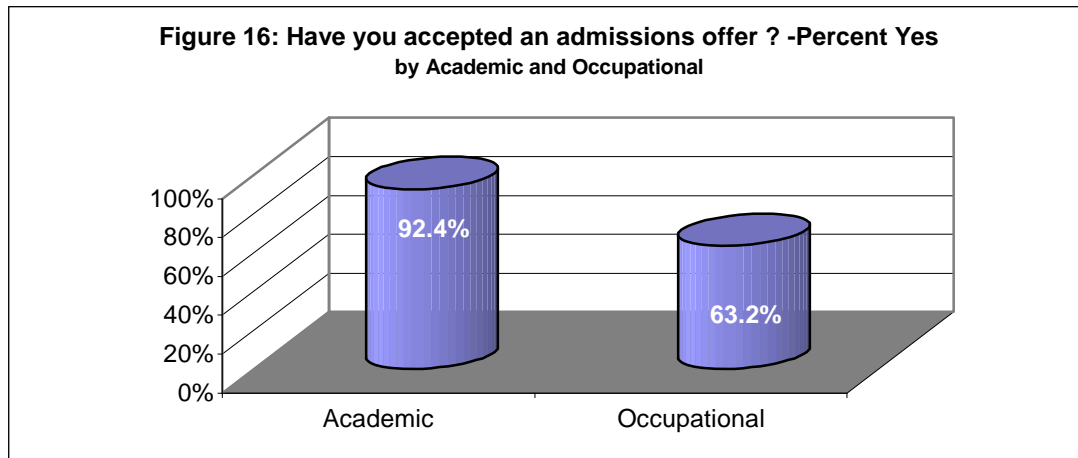
Applications

Graduates were asked about their plans for future education. As seen below in Figure 15, about 60% of “academic” graduates and 31% of “occupational” graduates have applied for admission to a college or university. Additionally, 26% of the academic group and 31% of the occupational group plan to apply within the next year.



Acceptances

Of those who have applied to a college or university, 92% of academic graduates and 63% of occupational graduates have accepted an admissions offer.



Schools/ Programs

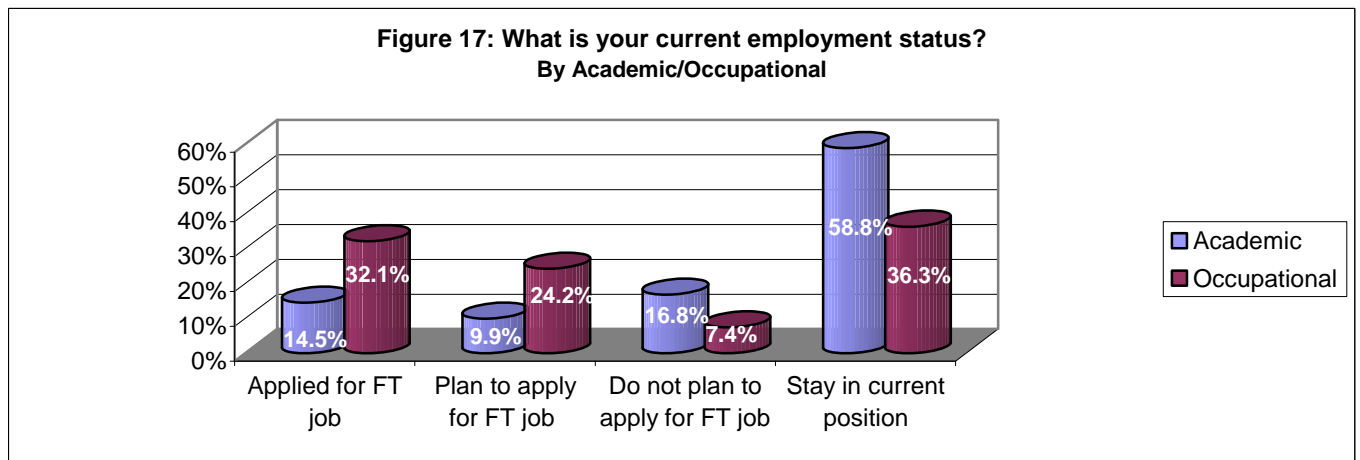
Among those who received academic degrees, the majority (55 out of 67) reported that they would be attending Arizona State University (ASU). The most common programs listed were business-related areas (N=21).

Recipients of occupational degrees/certificates were attending SCC (12), ASU (10), and Northern Arizona University (7). The most common program listed was nursing (15).

Employment

What is your current employment status?

As shown in Figure 17, 59% of academic graduates and 36% of occupational graduates intend to stay in their current jobs. Among occupational graduates, 56% have either applied or plan to apply for a full-time job, compared to 24% of academic graduates. About 17% of academic grads and 7% of occupational grads do not plan to apply for a full time job within the next year.



Have you accepted a job offer?

Among graduates who have applied for a full-time job (N=76), 74% of occupational graduates and 79% of academic graduates have received a job offer.

Please tell us about your job

We asked working students to provide some information about their jobs. Information provided can be seen in Table 1A-1D.

Table 1A: Academic graduates *staying in their current positions*

Title	Employer	Salary
Server Sol y Sombra	Aaron May	\$2.50+tips
3am-2pm stocking at TARGET	TARGET	\$9 +
Waiter	Dukes Sports Bar & Grill	Depends on tips
Office Administrator		\$12/hr.
MERS Administrators	FNBA	\$28000/yr
Bartender	Native New Yorker	\$3.50/hr +tips
Director of Special Projects	Family Company	
Bar Manager	Hotel Valley Ho	\$8.00/hr + tips
Director of Staff and PT Serv		\$50000
Lead Teller	Wells Fargo	\$20000
Security	Dos Gringos	
Secretarial Assistant	SCC	\$9.75/hr.
Food Court		\$11.50/hr
Management Intern	Casino Arizona at the Salt River	\$37000
Administrative Assistant	Today's Patio	\$10/hr.
Bartender	Zen /32	\$32/hr
Sales Assistant	CBS Radio	\$30000
Autism Therapist (son-rise pgm)	Private	\$15
Receptionist	Pinnacle Nissan	\$10.00/hr
	Catering	
Relocation Specialist	Equity Residential	\$40000
Sales	Godaddy.com	\$40000
REALTOR/LOAN OFFICER	HomeQuest	Commissions
Retail Store Manager	Seven Sisters Sweet Shop	\$9.00/hr
Tutor	SRPMIC	\$9/hr.
Produce clerk		
Nail Technician	Self	\$30-50 per hour
Software Consultant	Self-Employed	\$100000+
Interior Designer	Self	\$30000

Table 1B: Academic graduates who have *accepted a full-time job*

Title	Employer	Salary
Driver / Shop Tech	Precision Tire	\$8.00
Job Supervisor	Cascade Hines	
Respite/ Habilitation/ Attendant Care Worker	Creative Networks	
Operations Manager	TDC Top Drawer Components	\$33500
Legal Assistant	Campanavish and Loeb	\$30000
Tech	NSL	\$12/hr.
Salesman	Fairway Chevrolet	Varies
Scottsdale Fashion Square Concierge	Scottsdale Fashion Square	\$8.50/hr
Regional Marketing Director	Equity and Financial Solutions	\$60000
Teller	Desert Schools Federal Credit Union	\$20000
Theatre Arts Secretary	SCC	
Asst. Manager	Starbucks	\$27000 + Bonus
Beverage Cart Girl	Biltmore	
Financial aid officer	A.C.S	\$24000
Treasury Specialist	GE Commercial Finance	\$32000

Table 1C: Occupational graduates *staying in their current positions*

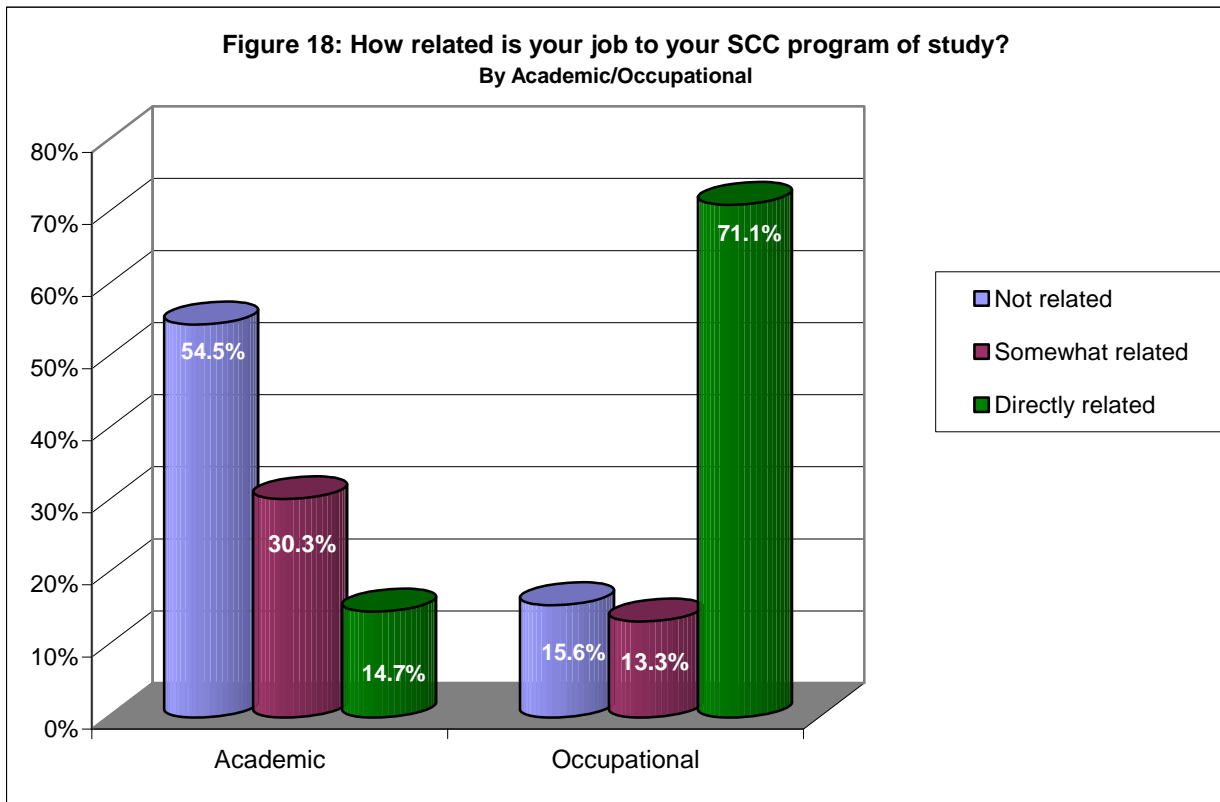
Title	Employer	Salary
Registered Nurse		
Bookkeeper	Scheduling Distributing	
Fire Fighter	Town of Gilbert	\$50,000
Chef/Caterer	Self	
LPN	SHC	
Enrollment Counselor	University of Phoenix	\$33,000
RN	Maricopa Integrated Health Sys.	
Office Manager	Elements of Design	\$40,000
Shipping and receiving supervisor	Armor Works	\$40,000
LPN-RN	SHC	
Admin. Asst.	Lee and Associates	
Nurse extern	SHC, Osborn	\$12.75/hr
Divisional Administrative Assistant	W.W. Williams	\$39,000
Interior Designer	Own by Design	
BLDG. Maintenance Coordinator	City of Scottsdale	\$60,000
Front Office	Los Ledros USA LLC	\$21.60
Patient Tech	SHC	\$12/hr
Sales manager	Medone Healthcare	\$70,000
Office Manager/ Support	Scottsdale Financial Group	\$35,000
RN	Banner Health	\$25/hr
Habilitation/Respite Provider	H.O.P.E. Group	<\$32,000/year
Inventory Specialist/ Asset Manager	Ups-SCS	\$35,000
Speech Aide and Special Ed. Instructional Aide	Morristown Elementary	\$10.50/hr.
Supervisor	Special Moments Catering	\$11.00
Int. Design Assistant	Wiseman & Gale	\$30,000
Interior Design Assistant	Robb and Stucky Interior	\$11/hr.
Fire Fighter	Scottsdale fire Dept	\$40,000
Design Consultant	Camille's Collections	\$28,000.00
Police Dispatcher II	City of Tempe	\$50,000
RN	Chandler Regional Hospital	\$40,000/yr
Boutique Manager	Luxe Boutique	\$14.50/hr
General Manager	Self-employed	\$4000
Permit Specialist	Trend	\$13.00/hr.

Table 1D: Academic graduates who have accepted a full-time job

Title	Employer	Salary
Admin. Assistant		\$16,800
Assistant Manager	Sanctuary	\$35,000
CAD Designer	Ford Custom Classic	\$17/hr
Dance Instructor		\$10/hr
Digital Supervisor	Best Buy	\$36,000/yr + Bonus
Director of Production	Mission e Commerce and K L song Entertainment,LLC	\$60,000
Fire Dept	City of Scottsdale	
Interior Designer	White House Interiors + Flowers	\$11.00/hour + commission
Line Cook	Village Inn	\$1500/mo.
LPN	Banner Desert	\$16 /hr.
Nurse	Phoenix Children's Hospital	\$23./hr
Nurse Extern RN	Scottsdale Healthcare	\$40
Pastry Chef	Chocofin	
Pastry Chef	AJ's	\$12.85/hr
PCT	Phx Children's Hospital	11.5
Registered Nurse		
Registered Nurse	Mayo Clinic of AZ	
Registered Nurse	Scottsdale Shea Hospital	\$60,000
Registered Nurse	Scottsdale Healthcare Shea	40
Registered Nurse	Maricopa	\$22.73/hour
RN		
RN	Scottsdale Healthcare	\$24
RN	Banner Baywood Hospital	\$26
RN		
RN	Scottsdale Healthcare	
RN	CHW	\$29
RN	SHC	
RN	Scottsdale Healthcare	\$30/hour
RN	SHC	
RN	Scottsdale Healthcare	\$22.80/hr
RN - Tele	Scottsdale Health Care (Shea)	\$24/hr base
RN-Telemeting Unit (Full-time)	John C. Lincern-Deer Valley	\$23.53/hour
Staff Nurse	I choose not to reply.	\$25/hr
Surgery Purchasing Buyer	Tempe St. Luke's Hospital	
Surgical Tech	North Valley Surgery Center	\$20.00/hr.
Tech Support/Sales	GoDaddy.com	\$15/hr

Relation of Job to Program of Study

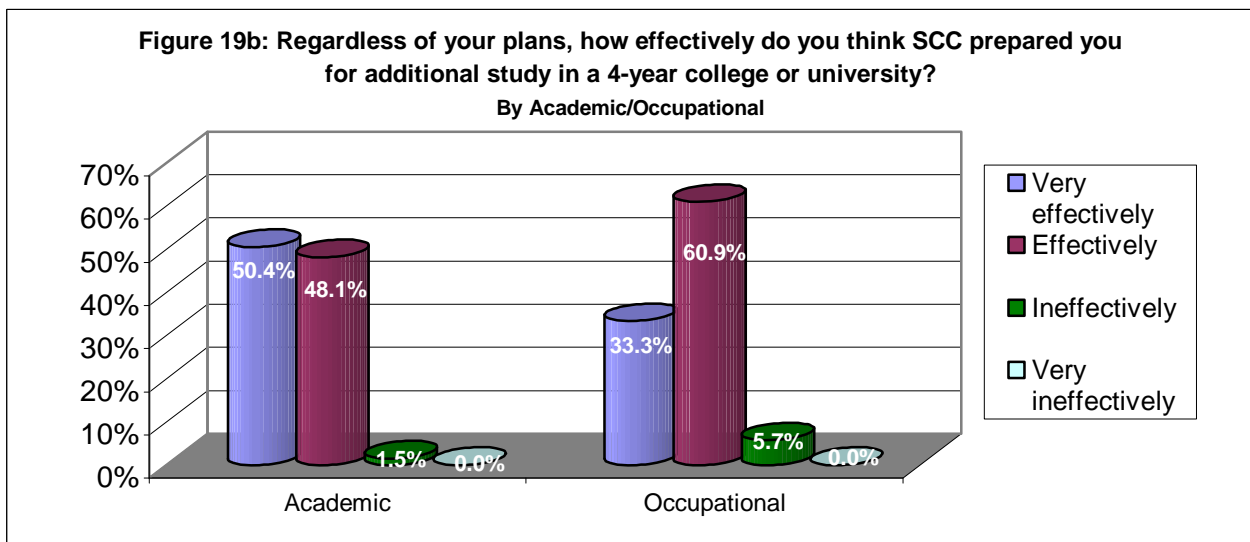
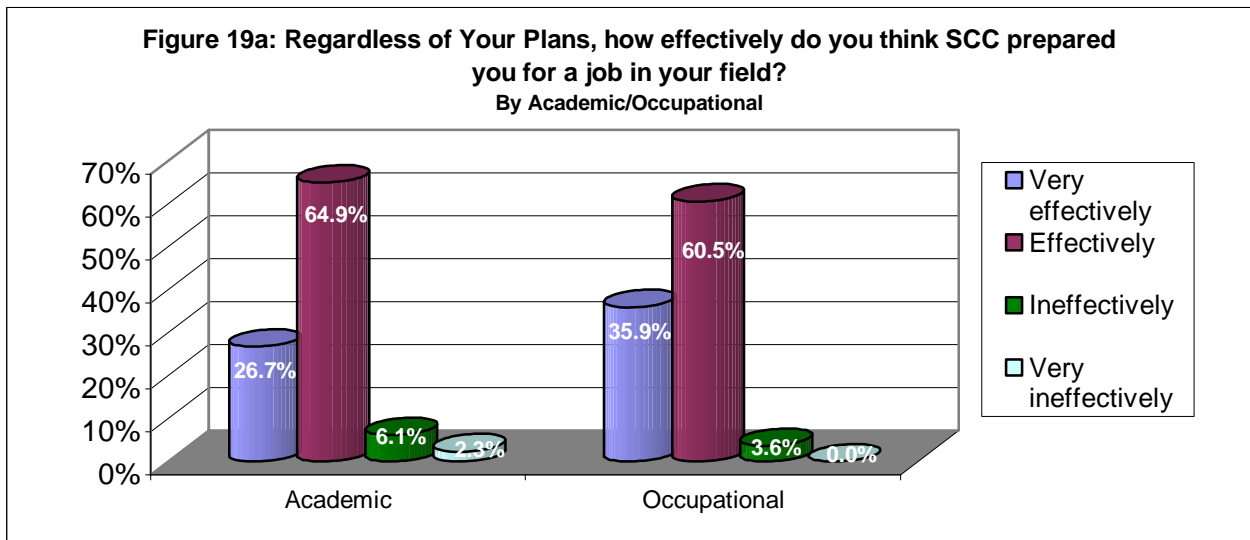
We asked graduates to tell us the extent to which their job is related to their program of study at SCC. Among those students from occupational programs, 71% are in a position that is directly related to their SCC program of study. In contrast, only 15% of academic graduates indicated that their positions were directly related to their educational programs.



Preparation for work and study

Graduates were asked to indicate how well SCC prepared them for future education and work in their field, regardless of their actual plans. Results (see Figure 19a) showed that around 96% of occupational students and 92% of academic students felt that their SCC education prepared them “effectively” or “very effectively” for work.

Similarly, 94% of occupational students and 99% of academic students felt that SCC prepared them effectively or very effectively for future study (Figure 19b). Academic students were much more likely to say that their SCC education prepared them “very effectively” for future education (50%) than for work (27%). In contrast, nearly equal percentages of occupational students felt that their education “very effectively” prepared for work (36%) and school (33%).



Student Satisfaction

Table 3 shows the percent of students who said they were satisfied or very satisfied with a variety of services related to their education. As seen in the table, occupational students report less overall satisfaction than academic students in several areas, including “availability of required courses,” “availability of desired courses,” “availability of courses at convenient times,” and “quality of instruction.”

**Table 3: Satisfaction with Instruction and College Services
Academic Students and Occupational Students**

% “Satisfied” or “Very Satisfied” and Mean Scores*

	Academic	Occupational
Avail. required classes	93.3%	74.0%
Mean**	4.28	3.93
Quality of Instruction	90.2%	77.9%
Mean**	4.30	3.99
Registration Process	89.5	86.2%
Mean	4.29	4.16
Availability of desired classes	89.6%	78.6%
Mean**	4.23	4.01
Facilities and Equipment	89.3%	79.0%
Mean**	4.32	4.02
Avail.-courses-convenient times/days	81.3%	67.9%
Mean**	4.17	3.72
Clarity of degree requirements	81.2%	84.6%
Mean	4.03	4.14
Avail. Academic advising	77.4%	70.9%
Mean	4.08	3.87
Quality- academic advising	65.9	70.2%
Mean	3.83	3.84
Financial Aid	59.3%	59.5%
Mean	4.04	4.20

* Item used a 5-point scale ranging from 1=very dissatisfied to 5=very satisfied

**Indicates a significant difference between academic and occupational students at $p < .05$, using an independent samples t-test.

Student Suggestions for lowest scoring items

Students were asked to provide suggestions for improvement for the items they rated the lowest. Responses, by degree/certificate type and category are listed below.

Advising

Academic Degrees/Certificates

- o Better advisement
- o Was advised on taking classes that I didn't need.
- o Better advisors, know your job
- o When I applied for the Graduation each advisor gave me different opinion about some classes I took in SCC, such as (Chemistry130) some advisor told me will not count for you and other told me will count for you in your certificate.
- o Have advisors acknowledge that requirements can change based on changes at state schools.
- o I talked to many of advisors and every single one told me "you need/ don't need this class for your degree" but then I went to another advisor saying otherwise I probably wasted 2 semesters here.
- o I was pretty unclear until the end what I finally needed to graduate. The harder I worked the more difficult it seemed to graduate. More things were added on to make me insane totaling over a decade for a 2 year useless degree.
- o Felt a little push to accept GSA when really deserved an AA
- o I would recommend that each advisor be specific in certain areas. I wasted two years before I was told what classes I needed to take for a business major.
- o Address students with more respect in advisement.
- o Advisors need to learn more about university classes
- o Many advisors did not know what classes I needed to take in order to get into the College of Ed. at ASU. Roger was the only helpful one. You should train advisors to specialize in a field.
- o Susan Peterson (Business Administration) was fabulous!! Unfortunately some of the advisement I received from the "general" advisors was incorrect, and I took classes that I did not need for my degree. Provide additional training for "general" advisors.
- o I think students should be assigned an advisor with adept knowledge of their degree program that they are pursuing (Business, Science, Communications, etc).
- o More advisors at SCC and have advisors who might be a bit more knowledgeable about in-state colleges so, transfer between SCC and an in-state college is smooth.
- o I noticed after 1pm in the advisement the advisers are so annoyed that they seem to take it out on the wrong students
- o Have students meet with same counselor. Have counselor know which check sheet and from which year you are using.
- o A few of the advisors either are poorly trained or just did not care. Most were helpful and nice.
- o A few diff opinions regarding requirements among advisors- put all on same page, more on-line courses.
- o Academic advising should be available all times for students not appt. only or only certain times of the day.
- o Let's put it this way: Some advisors are far more competent than others.
- o Make it faster to get a signature for classes
- o Not everyone was on the same page! Marge Black was amazing
- o I was required to take courses that had no use in my field. As far as academic advising I had to go an extra semester due to an advisor steering me in the wrong direction because they weren't aware of certain requirements.

Advising

Occupational Degrees/Certificates

- o I usually knew more about the program than the advisor did. When I applied for graduation the advisor signed off on all the paper work but admissions kicked it back for a missing College requirement
- o The advising dept. doesn't know about nursing program requirements. The nursing advisor is only available on a limited time basis. More advisors need to understand the nursing requirements.
- o The academic advising office was never in communication with the nursing advisement. Different information was given by both. It was very difficult to find answers and get the right information.
- o Each advisor suggested diff. courses and I ended up taking some courses that were not required as well as some that set me up for a high potential for failure (IE) Spanish, microeconomics, astronomy totaling 15 credits
- o Nursing seems to be a "different" degree than others. It would help if all advisors knew more about it- not only just one "Nursing Advisor".
- o Weren't knowledgeable about any professors and the kinds of standards that were set for their classes.
- o Nicer advisors that at least ACT like they care about the students. Not just how fast they can get the next one in.
- o Never used advising except for graduation
- o No suggestions, I just have never really used the advisement center.
- o Nursing advisor available 1-2 days per week, often when I had class.
- o There are not enough advisors who know what is going on or are helpful
- o Have better scheduling. More advisors
- o Nursing advisors
- o Get more advisors in nursing field
- o Many advisors don't know what classes I needed.
- o There was no discussion of registration or academic process between semesters of RN program. The students were completely in the dark.
- o Advising- It was hard to get an appointment at a convenient time. Instruction- some instructors were very good, a few were terrible! Some needed to retire, they used outdated information!
- o Very difficult to get appt. with all the dates blocked for walk-ins.
- o Advisement was frustrating because she was never available, but someone always helped out.
- o Knowledge of what classes are needed for transfer. Many students receive guidance to take the wrong class and end up having to take more.
- o I was told by an advisor that all of my general studies from my BS degree were complete, but when applying for graduation I was told that I still needed a COM class- it was very inconvenient to complete this class at the end
- o I'm not sure if its training or availability of information to advisors, but I got a different answer from each advisor that I saw.

Degree Requirements

Academic Degrees/Certificates

- o More degree pathways or more presentation of major fields and those classes SCC offers that can be completed alongside a general 2 year degree which transfers to ASU.

Occupational Degrees/Certificates

- o a: since requirements for admission into the nursing program changes frequently - it was unclear if my transcripts would transfer. An out of state with undergrad transfer process was VERY confusing. ("I CAN" was a joke!) I: old, outdated, not used often
- o The program director should have clarified the amount of time and effort required for degree.
- o Give more information on how to transfer to a University and when to start applying. Also having a contact person at the University would be nice.

Course Availability

Academic Degrees/Certificates

- o There are very few anthropology courses offered and only 2 teachers. Offer more classes at more times.
- o I work full time and it was very hard for me to find that great of a selection at night. I really wanted to take some movie classes and some music studio classes. But I never got the chance.
- o I work during the day, and some classes I needed were not offered at night, or the night options very limited
- o Offer classes during the day - not just at night. Also, the German program is not very good at SCC Classes not offered. Instructor is boring which probably leads to little interest in the language.
- o You need to have course work for adults- Adult classes, adult teachers after work hours- Psych 101 is a good example. Others like Eng101 or102, algebra etc. have no night courses.
- o Need more variety.
- o It's not really a bad comment. It has more to do with fluctuation of schedule.
- o It would have been really convenient if certain courses were held more than once a day and also if it were available at night. I took two courses taught by this elderly professor and I regretted ever signing up for it...

Occupational Degrees/Certificates

- o Offer more summer school INT. Design classes. This is the only semester/fall where I'll have to go to MCC to get the class I need to graduate with 3rd year.
- o Forensic Nursing
- o Offer more upper division HRM/HR classes.
- o Some of the courses were one day and one time only. Some on the same day and time.
- o Most all classes were available at convenient times for people with full-time jobs.
- o Offer more Int. courses- more days; times
- o Working full time I found that many of your business classes are only offered during the day and very few on nights or on the internet, Which made it very difficult to find the classes necessary requiring me to attend several different schools.
- o Night classes limited availability, but understandable.
- o Make more sections of the classes
- o Need more of the required courses available to students or more opening in current classes
- o Course for graduation are hard to get into and available times was nights only. It took years to get through classes with limited availability
- o If you require a class don't cancel it and make it easy to sign up for. Waited 3 semesters to take on class to graduate.
- o Update the required courses. More PowerPoint and ACCESS classes
- o In the film department 2-3 times I couldn't enroll because there was no room or the class required was not offered. Maybe they can print an alternative class on the schedule when there is no instructor to teach the class required.
- o Offer more I.T classes
- o Motion Picture Program Classes can at sometime be very hard to get into.
- o It was hard to change my schedule sometimes because some classes only offered one option for days and times given.
- o More evening classes needed! A lot of us need to continue to work full-time) while in school. Graduation gets delayed while you wait for certain classes to be offered at night.
- o E-More staff; available course-fill classes quickly and need more. A,B - Advise with more clarity; keep politics out
- o I highly recommend SC, however for working professionals times and days are not very convenient.
- o Only one option for culinary students. I know it is a program, but dropping everything to complete a course was tough.
- o To offer more convenient schedule for classes and verity of required classes
- o Auto CAD classes are from 7-10 pm that pretty late
- o Would like to have more classes available in the mornings
- o More classes throughout the evening
- o In the Interior Design program there are barely any night classes and most classes are in the middle of the day making it difficult to work.

- o Fulltime evening and weekend program should offer classes in the evenings, not at 1:00pm in afternoon.
- o Nursing program provided little scheduling options, included required activities with little notice/ inflexible dates/ times. Many dates, times, locations and instructors were TBA. Please give more notice, have details worked out ahead of time or allow much
- o As far as the Nursing Program goes, those of us that chose to go to SCC want to go to SCC not the University campus @ the hospital. No Thanks
- o Relocating of some classes before the others. Specifically courses that require full alertness.
- o Nur285 was a class that needed to be thought out better. Time/days/assignments were changed during course to accommodate instructors instead of students.
- o F-More available classes during the day that only were available in the evenings. G- Some of them they waste our time. K- poor equipment in the interior design.
- o Registration for film classes is tough to get in to

Instruction

Academic Degrees/Certificates

- o <name> need not educate our youth. She is rude, insensitive to students with disabilities and unaccommodating
- o Keep progressing in quality teaching
- o I took ACC last semester and I needed help and there was no one to turn to. You guys definitely need ACC tutors at SCC.
- o Not to say that's a bad situation, but college is an individual process that can be accomplished with proper instructors.
- o Japanese language program does not prepare for ASU.
- o I had a couple teachers who I thought did a poor job with lecture and ensuring we were learning the info. I also had some excellent teachers as well!
- o Among the instructors, I found most to be qualified and engaged in the process. There were two in particular that seemed to be "putting" in time and I question the validity of the classes, even though I received A's in both.
- o Do not hire inadequate teachers. Ex <name>-Geology
- o Listen to students' complaints with teachers' behavior or teaching style.
- o I had some bad math instructors one which no one in the class could understand what he was saying and had no patience.

Occupational Degrees/Certificates

- o Instructors are not always prepared
- o Needs to be more hands on in classes
- o The teachers in the nursing program main objectives are not focused on the students. I have never been treated as a "nobody" like I was in the nursing program. Right down to something as little as not being able to use of the nursing office copy machine
- o There were a few classes that I thought I would get more out of - They were disappointing
- o Quality instruction, available courses
- o Get new instructors
- o A lot of last minute changes met. Oftentimes instructions were not clearly giving "Fly by the seat" type of style.
- o More teachers
- o I feel the SCC Dance Program is the most intellectual two year Dance program in the nation and should eventually become a four-year program. Many students in the SCC dance program feel the same especially in comparison to ASU. I feel that the SCC dance program...
- o Most instructors were excellent! However one or two were not motivated to teach well.
- o Better coordination between instructors would reduce confusion about exam requirements.
- o Continue to hire quality people
- o Block 1 instructors were Great!! Block 2 eh.. Perhaps spend more time finding quality instructors.
- o Have teacher 360 evaluations
- o Nursing instructors need all to be on the same page and communicate with each other.
- o Treat the Fire Science program as a professional degree tract and teach these classes accordingly.

- o Four of my instructors throughout blk 1-3 have actually impacted my education in a positive way. Linda Nance, Miriam Reyes, and Janeen Hinton, and Kathy Ward. All of the others, well especially, <name> and <name> were horrible.
- o Instructor unorganized and unprofessional
- o The instructors need to focus on the "real world" of nursing instead of all the paper work.
- o The nursing program is the worst schooling process I've ever been through. I even went to high school in poor ghetto city in California where over 90 students dropped out of school.
- o I have gone to universities on 2 continents and three countries. This is one of the most disorganized operations I have ever found. While I have had several excellent clinical instructors - the classroom instruction has been very poor. Some teachers have
- o Allocate funding to increase instructors pay in effort to attain and retain quality instructors/professionals
- o Instruction quality are discouraged teacher assume and treat us all the cheaters- communication at all my schooling been called or assumed I was. There is a lack of communication at all levels. I am not impressed at all with the nursing program.
- o No suggestions as I was satisfied. I chose to attend the accelerated program and that has reduced my time to explore (or flounder)

Financial Aid

Academic Degrees/Certificates

- o Financial aid-not applicable, did not utilize financial aid
- o Raise awareness of Financial aid Dept
- o Being a white male I found it very difficult to receive any financial aid via scholarships.
- o Did not feel department was very helpful- I was just handed paperwork.
- o Scored lowest because I couldn't apply due to an inability to attain mother and fathers income figures.
- o Get some organization in there, and they could be friendlier.

Occupational Degrees/Certificates

- o I do not use financial aid. Some courses I had to wait a semester or two for better times and days.
- o I am an FI visa holder, so I am not allowed to apply for financial aid. Registration is very incontinent for the first day. Students have to line up for the specific subject, especially for science class.
- o Make financial aid available to everyone. For academic scholarships, don't require an honors course. I went to school full time (15hrs) and worked fulltime so I didn't have the ability to take on a extra course -an honors course

Facilities and Equipment

Academic Degrees/Certificates

- o Everything is fine at SCC, but Café by Science Hall needs improvement.
- o The facilities were very nice but the only thing I can think of is that there were spiders or other bugs in some classrooms a couple of times.

Occupational Degrees/Certificates

- o Need increased amount of lab time and better equipment
- o I feel that the money we paid for nursing lab was ridiculous and we only got to use it a few times, The equipment was old and not very useful.
- o The lab (room) used in the AJS course was not an actual Lab
- o K- need more Drafting tables/ computers with CAD. D- would like some fun extra classes i.e., upholstering furniture.

Registration Process

Academic Degrees/Certificates

- o The registration process seems to lack any kind of organization and always felt like a free-for-all. Maybe this process could be resolved by each student putting down on paper the courses they want to register for and including there 2nd and 3rd choices
- o More open windows in A&R during registration times.
- o Build more classrooms. Hire more teachers, and give them all raises. I did not like signing up for a class with one instructor then ending up in a class with some other professor.

Occupational Degrees/Certificates

(none)

Other

Academic Degrees/Certificates

- o Make it a little easier to make transition for SCC to ASU
- o Do better.
- o Everything was fine.
- o Keep up the great work
- o Pretty satisfied with all.
- o None, I had a great experience and enjoy attending SCC. As an overall stand point I was very pleased.
- o Nothing --SCC was very good to me
- o I truly think that SCC is a fine institution.
- o I am generally satisfied with the service; no major improvements

Occupational Degrees/Certificates

- o Nothing-really can be done from what I can see
- o Better organization
- o friendlier staff would be nice
- o no comment
- o My experience at SCC was great. No complaints
- o Very Good
- o had to commute from Wickenburg not only distance but when fuel prices spiked it also became costly-possible financing for commuting expenses
- o Organization
- o More staff

Things we're doing right

Students were asked, of the items you scored the highest, what should we continue doing?" Responses to that question can be seen below.

Advising

Academic Degrees/Certificates

- o Academic advising.
- o Advisement/Advisors terrific!! Very nice, helpful, thorough and patient.
- o The Advisors were the best I will miss them!
- o Advisement much better than at University level
- o Good advising
- o My advisor was great, there should be more people like her working @ SCC
- o The advisors are very helpful.
- o Keep training the advisors and keep taking appointments until 7 pm

- o I liked the fact that Mitra could finally advise me instead of the mainstream advisement counselors. At least she knew me and was aware of my abilities not just disabilities. I wish that Donna could also advise, as well. It would make it easier.
- o Academic advisement is really important especially if you intend to transfer, I believe this area is well taken care of at SCC and should continue. Mike, the head of advisement is a genius.
- o Advisement was always willing to help. Continue to find more advisors because at times the advisors there seemed backed up.
- o Keep advisors happy, helpful and encourage students
- o Counselors were always available. Campus was clean. Classes were always small (7 people in my Eng102) and available.
- o Once I found an advisor or counselor I liked, I kept going back to them.
- o Good help from some advisors/ awesome teachers, facilities and services

Occupational Degrees/Certificates

- o Great instructors advising efficient
- o Advisement was great.
- o I had the advisor (I am sorry I can't identify him by name the one in the wheelchair). When the other advisors had no idea, he was very knowledgeable and helped me out a great deal
- o Clear enough for no need of advising.
- o Going beyond the need of a counselor/advisor.
- o Keep your current Native American advisors they have been very helpful with any questions I encountered during my education.
- o Academic Advising

Instruction

Academic Degrees/Certificates

- o Faculty/Staff is always willing to help when asked. Nobody was ever too busy to help. My Spanish teacher for SPA115 was great. I wish she had been available for SPA116.
- o Great teachers
- o I had a very pleasant time at SCC. I loved the instructors, classes, and facilities.
- o I wish that SCC will continue to add new courses such as Chinese and continue with programs such as Architectural Technology and others.
- o I've been here since '02 and over the years I've become acquainted with all of the faculty and they have made my times there memorable- Thanks
- o SCC is a fantastic school! Keep up the great work and keep hiring wonderful instructors!!
- o Teacher/ Advisors-Great!! Day and Night courses - Great!! Instructors-Great!!
- o Hiring well qualified, smart and caring educators
- o Keep up the good work in educating the students.
- o I had wonderful professors at SCC whom I formed one on one relationships with. Each and everyone one of them went beyond any expectation that I had. SCC should feel very lucky to have such incredible teachers on its staff.
- o Great instructors
- o Just continue to have these great teachers teach
- o Keep getting awesome instructors
- o Pursue teachers that have real world knowledge in the subject they teach.
- o Teachers were great - the one on one time was very helpful.
- o The caliber of faculty and their desire to help students is SCC's strongest draw. Keep up the good work!
- o The instructors/professors were very qualified in field of study and did a great job of interpreting course material.

Occupational Degrees/Certificates

- o Quality of instructor

- o Very good instructors, spent time with students when needed. This is hard to find at other colleges
- o We appreciate the big step the college did to the interior design. I hope to see SCC number #1 in the country.
- o SCC personnel and teachers were very courteous and professional
- o Kathleen Moore advised and instructed many of the pathology classes and went out of her way to see we understood the materials and would be professionally prepared. Continues to keep and hire such qualified instructors.
- o Mrs. King has done a great job.
- o All Fastrack classes have excellent instructors.
- o I have been impressed with the high level of instruction from all my instructors.
- o I was told by an instructor that I had an attitude problem and didn't deserve to advance to the next semester. This is entirely unacceptable.
- o Keep hiring teachers that have field experience along with education. It helps when teachers can tell stories that relate to what we are learning, it makes things easier to understand and remember.
- o The teachers are great and have good experiences in the field
- o The teachers are wonderful. Keep them happy.
- o Your school has amazing teachers who care about the class. Every semester I was happy; whatever you are doing works.
- o Continue having excellent instructors.
- o Continue to staff good quality instructors/ teachers that have real world /personal experience in the field.
- o I learned a great deal of information necessary for my career- I feel I entered the work force very prepared.
- o I was impressed by the quality of instruction and classes at Scottsdale Community College, especially the classes in the Dance Program and the Film Program. The instructors who have helped me to improve as much as I have are Patricia Bodell, Carley Conder.
- o Most instructors were either competent or excellent. I encourage additional teaching training for instructors. Financial aid was easy to work with- Usually fast, friendly and helpful. Registration easy, at times frustrating (but see NSG fault).
- o Hands on instruction.
- o Making the courses difficult and having excellent teachers
- o Good help from some advisors/ awesome teachers, facilities and services
- o Great instructors advising efficient
- o I really liked a lot of the faculty there as well. - Mr. Mugford, Mrs. Wildenman, Mr. Wesser, Mrs. Schlapkohl, Dr. Nagy those are just a few examples
- o I think Dr. Kavanaugh is the best to work with and has great academic advice!
- o Continue the improvements of the quality of instruction.
- o Good communication, personal attention, caring instructors
- o Great culinary school and teachers. Awesome director/ Mrs. Chalmers
- o Having such concerned faculty and staff. There's a good integration between depts. And our program directors are always making sure we don't get lost in the process. They do everything possible to get us to the goal of graduation. For this I am most grateful.
- o Keep Jennifer Quinn

Course Availability

Academic Degrees/Certificates

- o Keep having several choices for classes and great instructors
- o More classes on Tuesday and Thursdays. Those days are very convenient to people.
- o The various times/days of courses.
- o Continue availability of courses
- o Courses always available.
- o Keep more courses open
- o The classes are very available, except MCO 120
- o Good course choices and registration, Fin. Aid easy to do.

- o Availability is great, due to SCC being a Community College, yet it gives one a better learning environment with the class sizes as small as they are, leaving the college experience as a much more accomplished experience
- o Making sure classes are available at different times.

Occupational Degrees/Certificates

- o D- Night classes & 1 day a week classes work perfectly for this program. G - Classes taught by people working in the industry are a must!
- o Course needed were available when needed. One class was made to accommodate us and that was helpful.
- o Keep offering various classes at different times of the day to work well with sport teams and part-time works
- o Once in the RN program, courses were offered at convenient times & courses were offered per student request.
- o Availability is dependent on staff and I'm aware of the shortage. This I understand. However the quality of instruction was very poor. Teachers were never on the same page and action was rarely taken by the Nursing Director to students concerns.
- o Seeking branches throughout the valley to offer classes to a wide range of people is helpful. The Scottsdale North Location served me well.
- o More options of days and times for required classes or at least plenty of notice of required hours and days in addition to scheduled classes so that we can plan our work schedules.
- o variety of times for classes good
- o Continue offering courses on weekends, because it accommodates students with families!!
- o Keep adding to the AJS Dept.

Degree requirements

Academic Degrees/Certificates

(none)

Occupational Degrees/Certificates

- o Clearly explain requirements in catalog
- o I received a full list of pre-requirements and course requirements that I needed to take for my nursing degree. It was very "clear" what I needed.
- o The requirements were clearly identified
- o Requirements and classes are easy to follow and register for

Facilities/Equipment

Academic Degrees/Certificates

- o Facilities were kept in good condition.
- o Keep up the great work in the computer labs, library, language labs (especially), and fitness center. All equipment and computer are in excellent condition and kept new and updated and clean.
- o Keep it clear, the Fitness Center Rules!
- o Facilities and instructors are great. All are really helpful.

Occupational Degrees/Certificates

- o Room size expansion for some of the studio classes.
- o The nursing department needs to be updated in ALL aspects
- o Film program has great equipment in the studio
- o Maintain good equip. and facilities.
- o you kept computers and programs updated
- o keep facilities clean and up to date.

Financial Aid

Academic Degrees/Certificates

- o Financial aid has been a great help. Financial Aid was incredible and the staff were able to make sure that received adequate funding with, incredible timing. The staff was also friendly, helpful polite and corrected any issues regarding funding causing purges classes.
- o Transferring to MCC was traumatic dealing with financial aid process. SCC it was not even an issue, I commend SCC financial aid process!!

Occupational Degrees/Certificates

- o Easy access to financial aid
- o Financial aid really help!

General

Academic Degrees/Certificates

- o All
- o Everything
- o Everything is pretty well organized.
- o Great Job!
- o I don't see any area that needs to be changed. SCC has a lot to offer and is a great school. I loved every bit of it.
- o Keep doing them all
- o Keep up the good work.
- o Keep up the great work.
- o Nothing, stay the same
- o SCC is amazing and things run very smoothly and effectively. I wish it were a 4 year!
- o Just keep those the way they are
- o Great availability of different services for students and making these services simple and easy to understand.
- o That you can make free copies makes all the difference in the world to students.

Occupational Degrees/Certificates

- o Very Good
- o Keep doing what you are doing.
- o Just keep doing those things the way you are
- o Great Job!!
- o Very good school overall, do things the same.
- o Keep up the good work
- o SCC was an easy campus to navigate, things are close together, registration and taking care of school-related business was generally easy to do.
- o Online degrees
- o Continue to keep up with technology, to provide students with the best tools possible for learning.
- o Nothing in specific
- o Same
- o A good college to re-skill a person who has a previous career. Laid back atmosphere but a lot is expected from the students
- o Being a great Community College
- o Everything
- o Great work
- o I loved everything at SCC. I learned more here than I did at NAU.
- o Just keep up the great work.
- o Keep up the good work.

Registration Process

Academic Degrees/Certificates

- o Love the on-line registration
- o Very easy registration process.
- o Online registration and other on-line services A+. I hardly had problem registering for classes that were required for my degree. And there are so many times/days to choose from.

Occupational Degrees/Certificates

- o Registration for nursing classes was easy and fool proof
- o The registration office was always extremely helpful, professional.
- o As far as the registration process for the classes of the nursing program - it was very organized by the instructors which made things much easier.
- o Registration is convenient and easy
- o Registration seems pretty efficient
- o The registration process is wonderful.
- o on-line registration
- o Online registration is very convenient

Staff

Academic Degrees/Certificates

- o Continue hiring a caring staff that takes interest in students goals and educational objectives
- o Keep hiring excellent staff.

Occupational Degrees/Certificates

- o Kathy Yeager is the best! Kathy Yeager has helped me for the last 3 years. Without her I would be lost. She is the best!
- o Great staff